

Attorney Docket No. 9400-32

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Duane Firman  
Serial No.: 10/624,160  
Filed: July 21, 2003

Confirmation No.: 6490  
Group Art Unit: 2179  
Examiner: Tuyetlien T. Tran

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR  
CORRECTING ERRORS IN SERVICE ORDERS

February 11, 2010

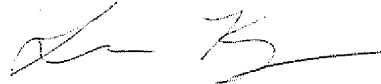
Commissioner for Patents  
Box 1450  
Alexandria, VA 22313-1450

**STATUS INQUIRY**

Sir:

Applicants respectfully inquire as to the status of the above-identified patent application, and when the next communication from the U.S. Patent and Trademark Office regarding this application can be expected.

Respectfully submitted,



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